

### Dacorum Borough Council- Housing Options

Provides housing advice and housing options information to everyone, takes housing and homelessness applications and takes duty for priority need customers who are found to be unintentionally homeless

☎ 01442 228000 and ask for Housing Options

Out of hours emergency service: 0800 018 60 50

✉ [housing.options@dacorum.gov.uk](mailto:housing.options@dacorum.gov.uk)

🌐 <http://www.dacorum.gov.uk/home/housing/your-housing-options>

### Crisis

For single homeless people. Offer employment training and education, private rental scheme funding, workshops to improve physical health and wellbeing and counselling services

66 Commercial Street, London, E1 6LT

🔔 Opening hours: Monday- Friday 9am- 5pm  
except bank holidays

☎ 0300 636 1967

✉ [enquiries@crisis.org.uk](mailto:enquiries@crisis.org.uk)

🌐 <http://www.crisis.org.uk/>

### Dacorum Emergency Night Shelter (DENS)

#### The Elms

41 bed homeless hostel in Hemel Hempstead, Redbourn Road, owned by DBC and managed by DENS. For single people 18+. Referrals through DENS and partner organisations and the Council's Temporary Accommodation team. The Elms provides residents a place to stay and additional support to allow successful move on into council housing if applicable or into DENS rent aid or private housing. Also has a crash pad for emergency late access with extra provisions in cold weather

☎ 01442 800131

#### Rent Aid

Provides support for a move into more independent living. For homeless people who can afford to rent but don't have the funds for a deposit, DENS has arrangements with local landlords to provide a guarantee for 2 years in place of a deposit. The majority of people move into shared houses, but users over 35 can also go into a single property.

☎ 0144 262274

#### Day Centre

Offers food and drink, cleaning facilities including showers and laundry facilities, clothing, computer access, help and advice, and can provide a referral into The Elms homeless hostel

Entrance to Gadebridge Park, Queensway, Hemel Hempstead

🔔 Monday- Thursday 11:30am- 2:00pm and pre-booked appointment sessions on Fridays 9:00am- 4:30pm

☎ 01442 262274

### Druglink

Works with anyone who has had, is recovering from or had drug or alcohol issues. Diverse services offered including: counselling, needle exchange, early intervention courses, outreach services, housing service

Red Lion Lane, Hemel Hempstead, HP3 9TE

☎ 01923 260733

🌐 <http://druglink.co.uk/>

### Turning Point

Provide specialist and integrated services which focus on improving lives and communities across mental health, learning disability, substance misuse, primary care, criminal justice system and employment

☎ 020 7481 7600 (not a helpline)

✉ [info@turning-point.co.uk](mailto:info@turning-point.co.uk)

Online form: <http://www.turning-point.co.uk/contact-us.aspx>

🌐 <http://www.turning-point.co.uk/>

### Shelter

National charity giving advice, information and act as an advocate for people in housing need.

88 Old Street, London, EC1V 9HU

☎ 0344 515 2000, Monday- Friday 9am- 5.30pm

✉ [info@shelter.org.uk](mailto:info@shelter.org.uk)

🌐 <http://england.shelter.org.uk/>

## Key contacts for single people